

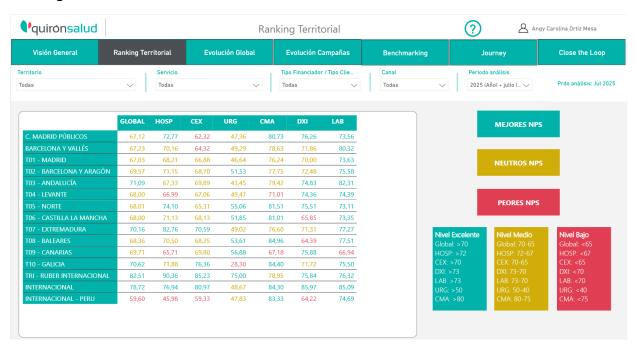
Para el mes de julio, con 102 encuestas un NPS de 77,45.

Se presenta una variación porcentual negativa respecto al último mes de reporte de 12,47%.



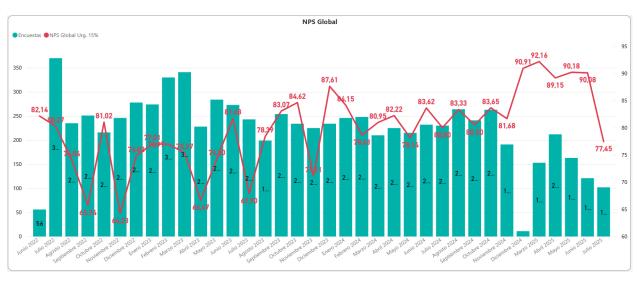


# Ranking



# **Evolución Mensual**

#### Global

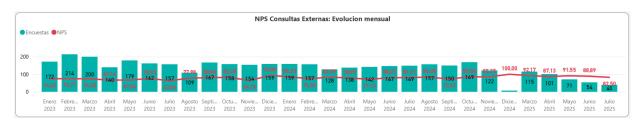




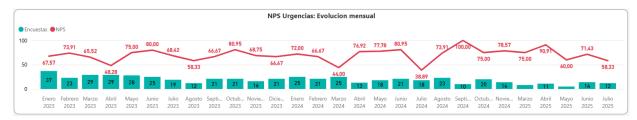
#### Hospitalización



#### Consulta Externa



# Urgencias



### CMA

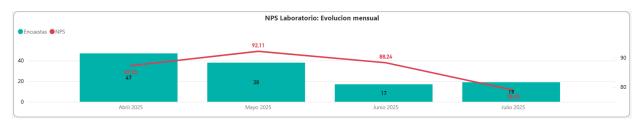


### Diagnóstico por imágenes

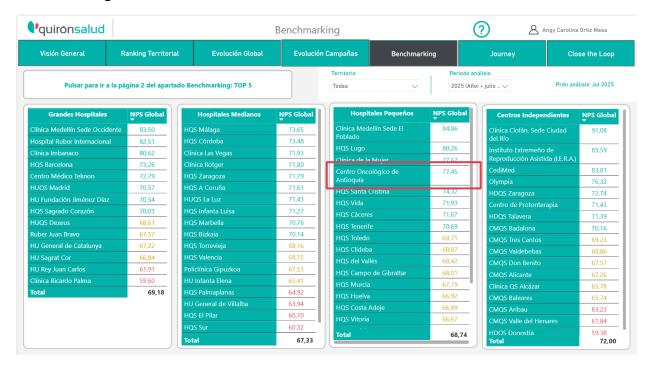




#### Laboratorio



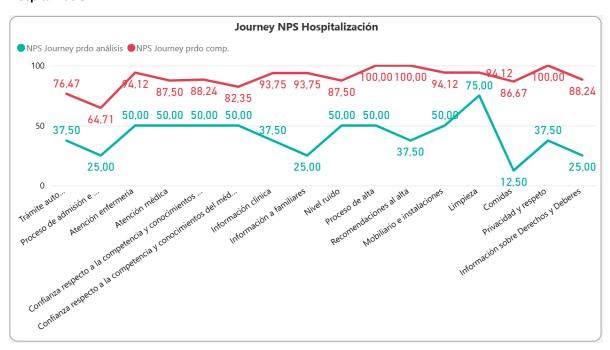
# **Benchmarking**



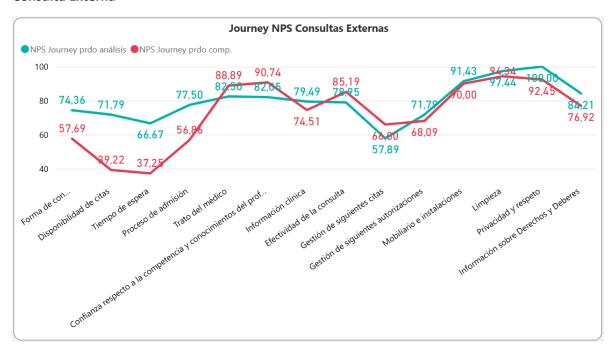


# Journey/ Multipreguntas por servicio

### Hospitalización

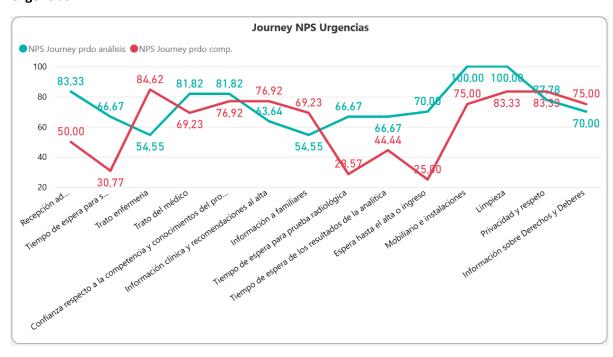


#### Consulta Externa

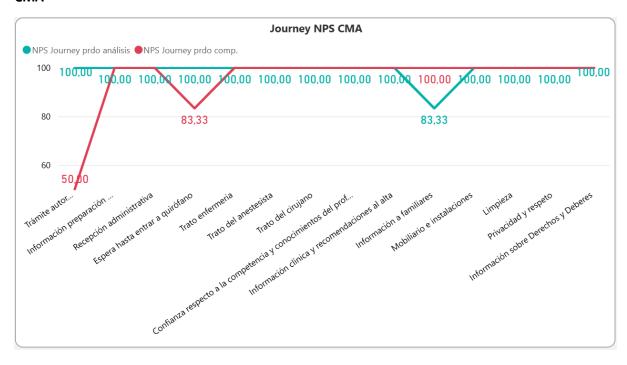




### **Urgencias**

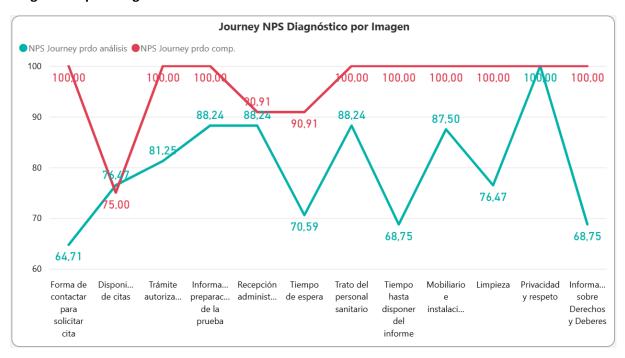


# **CMA**

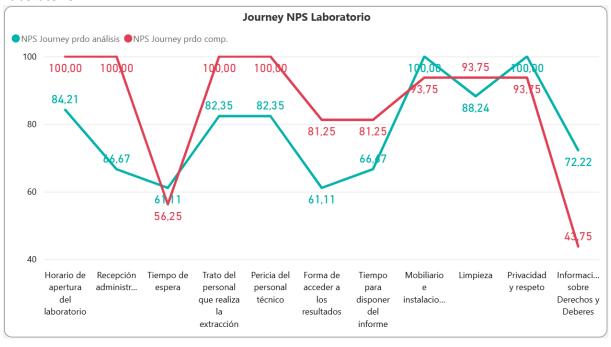




### Diagnóstico por Imágenes.

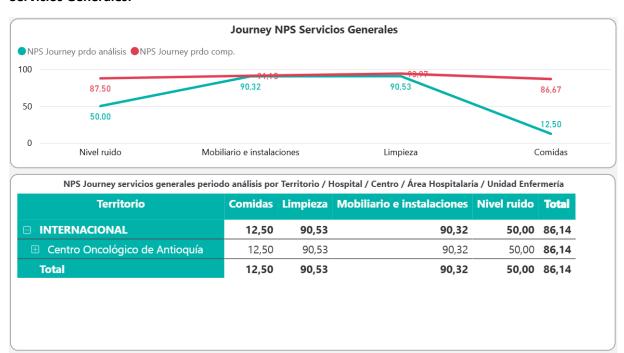


#### Laboratorio.





#### Servicios Generales.



# **Close the Loop: Indicadores**





